

Denture Care Program Procedures

- △ Eligibility is based on household gross income and the number of people living in the household.
- △ Copies of income or benefits such as tax returns, W2's, pay stubs, Social Security statements, Welfare, Food Stamps, & rent verification are required with the application. The application must be fully completed or it will be returned unprocessed. Applications will only be returned once; if still incomplete, the application will be denied due to lack of information.
- △ If we find you eligible, we will notify you in a letter to forward the required fee within 30 days of the dated acceptance letter. Partial payments/payment plans are not available.
- △ After we receive your payment, you will be assigned to a participating dentist which can take 1-4 months depending on the area you live in.
- △ **PLEASE NOTE: You must have had full extractions of all your teeth before we assign you to a dentist. Patients are responsible for coordinating & arranging extractions, we do not provide this service.**
- △ As soon as a dentist has been located for you, we will send you an assignment form listing the name of the dentist to contact for an appointment. Any patients contacting a dentist for assignment on their own will be disqualified from the program.
- △ At your first appointment, the dentist will examine you to see what services need to be done and may begin the required services at that time. Future appointments will also be needed to complete your dental work.
- △ All appointments made with the dentist should be kept. A missed appointment can result in disqualification from the program. In that instance, the dentist will be paid for the services provided and any balance remaining, refunded to the patient.
- △ This program is designed to help with full dentures only and does not anticipate additional dental services which may be necessary on an individual basis for the best dental outcome. Payment of additional services is the responsibility of the patient.